



Doing the Right Thing

Rain Gardens Australia believes that 'doing the right thing' by our employees, our clients, our society and the environment is the core of how we conduct our business.

We are committed to providing quality, OH&S, and environmental management to the services we provide.

Quality

We believe that quality is an element of Triple Bottom Line and essential for true sustainability.

Everyone has the right, as an individual or a business, to contribute to sustainability. We will support this right through providing the best quality service and product within our capability to meet or exceed customer expectations.

Occupational Health and Safety

We recognise that every person has a right to a safe and healthy workplace. Furthermore we recognise our individual and collective responsibility to promote safety in the workplace and in our private lives.

Every person has the right and expectation that they will go home safely every day, that they will not be asked to act unsafely and they will be supported in their safe behaviours.

Environment

We strive to make a positive difference to our planet for future generations.

All biodiversity has the right to co-exist and not suffer due to detrimental activities. Therefore we will in our private and business lives take positive actions to minimise our impact on the environment.

*To support **Doing the Right Thing** management will:*

- + continually look for areas where we can improve **what we do** so we can **do the right thing***
- + define the business risks related to our **Core Function** activities incorporating Quality, Environmental, and Occupational Health and Safety aspects*
- + develop and implement Management plans to reduce, minimise, or eliminate the risks associated with our business activities*
- + define targets aimed at the reduction or elimination of business risks to ensure continual improvement of business activities*
- + keep abreast of legislative frameworks and update our business activities to ensure that we comply with relevant legislation at all times*
- + encourage active participation from any stakeholder related to our business operations by communicating our commitment to **Doing the Right Thing***
- + review (at least annually) **Doing the Right Thing** to ensure the continuing appropriateness of our commitment*

Pat Arundell

Director

Madeline Laurenson

Business Manager